



36 PINE STREET · LOCKPORT, NY 14094
(716) 433-3780

WWW.MHANC.COM

For information on our programs or additional copies of
this booklet, please contact us.

*The Mental Health Association in Niagara County, Inc. is
funded by the New York State Office of Mental Health, the
Niagara County Department of Mental Health and Substance
Abuse Services, The Grigg-Lewis Foundation, grants, and
voluntary contributions.*

Revised 2024

Directory of Community Services

HELP

33rd Edition



Brought to you by the Mental Health Association in Niagara
County, Inc.

“The Information and Referral Specialists”

PHONE: (716) 433-3780

WEB: WWW.MHANC.COM

COUNTY-WIDE HELP LINE: (716) 433-5432

Respite Program

We provide a planned break for parents in Niagara County raising a child(ren) 18 years of age or younger with a mental health diagnosis requiring ongoing medical treatment. Childcare workers are screened and trained.

Consumer Services

Peer Advocacy

We provide mental health support for recipients of mental health services in the community and for patients receiving treatment at Niagara Falls Memorial Medical Center, Trott ACCES Center, and the Niagara Falls Housing Authority. Peer Specialists work with the patients, as well as family members, providing reassurance and notifying patients of all available services.

Consumer Planning Advisory Committee (CPAC)

The CPAC Committee is comprised of mental health consumers who meet once a month to provide input into the local planning process. The mission of CPAC is to promote and advocate for comprehensive services within Niagara County that foster recovery, rehabilitation, and respect for the rights of the consumers they serve.

HOPE House/Hospital Diversion

The HOPE House is a peer recovery respite house located in Lockport, NY and is meant as a hospital diversion program for adults (18 years or older) with a mental illness. The MHA, Community Missions, and the Niagara County Department of Mental Health (NCDMH) all play a role. The MHA provides peer support services. Community Missions provides the physical house as well as respite and warm line services. The NCDMH provides therapeutic supports.

What is the Help Book?

You are holding the 33rd edition of the Help Book, first published in 1981. The MHA in Niagara County is proud to be the official information and referral source for all of Niagara County. Through our partnership with the Niagara County Department of Mental Health, our referral services are available anytime of the day or night through our printed directories, resource guides, and through our website, www.mhanc.com. Our phone referral system, known as the Help Line, is staffed Monday-Friday, 8:30am-4:00pm. During these times there will be someone standing by to help you with the information in our many directories. One Help Line number serves all of Niagara County: 716-433-5432.

Since our founding in 1964, we have offered a variety of programs and support services for all members of the community. You can learn more about MHA in Niagara County by visiting our website, dropping by our office, or giving us a call. We look forward to hearing from you!

Good Health to You,

Daniel Colpoys

Executive Director 2024

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accounts. Visit www.mhanc.com to get started. We offer free educational brochures upon request and a lending library of books and videos at our office at 36 Pine Street in Lockport, NY.

Information and Referral

Help Line – We have one phone number for all of Niagara County: 716-433-5432. Staff from the Mental Health Association will offer information about the organizations listed in this booklet Monday-Friday 8:30 am-4:00 pm.

Help Book – We update and print this book regularly. You are using the 33rd edition. Access it online at www.mhanc.com.

Support Groups and More

Support Groups - We sponsor several Support Groups throughout Niagara County. Call the MHA at 716-433-3780 for topics, dates, times, and locations.

Compeer Niagara

Adult Program - Compeer for Adults matches adult participants and volunteers who share similar interests. The pairs talk and spend quality time together throughout the month. Compeer friends share, listen, and provide support. Compeer for Adults also offers monthly group activities, which allow participants to explore new interests throughout the county, as well as form friendships with other participants and volunteers within the Compeer Program.

Youth Program - Children who are in need of a positive adult role model and a trusted friend are matched with trained and screened volunteers for one-on-one friendship and mentorship. Each child and his or her match spend time together throughout the month enjoying each other's company and having fun! Compeer for Youth also offers monthly group activities, which allow youth participants to try new, fun activities and explore different interests throughout the county, while spending quality time with other youth participants.

**Compeer Niagara is always accepting applications for NEW volunteers*

24/7 VA Nurses Helpline1-800-877-9676

Veterans One-stop Center of Western New York, Inc...... 716-898-0110
www.vocwny.org

Veteran's Peer Support Line (Vet2Vet).....1-877-838-2838

Veterans Suicide Hotline 1-800-273-8255 Press 1

WNY Heroes.....716-630-5020

www.wnyheroes.org

Helpful Hints

- When looking for mental health care always call your insurance provider to see what they will pay for!
- Check your insurance for member benefits. You may be able to get a gym membership or attend fitness classes at a discounted price.
- Talk with your primary doctor about your mental health struggles and see what they can recommend that will be covered by your insurance.
- A great way to reach out, get connected, or receive support is by calling Niagara County Crisis Services at 716-285-3515. Crisis Services is available 24/7!
- For general information about services in Niagara County and surrounding counties, call 716-433-5432.

MHA IN NIAGARA COUNTY PROGRAMS AND SERVICES

Educational Services

Call us at 716- 433-3780 to request materials or schedule a training or presentation.

Presentations

We provide FREE educational programs, presentations, trainings and workshops for all ages on a variety of mental health topics. We promote mental wellness while educating about mental illness.

Educational Resources

You can find helpful links and resources through our website and social media

ADDICTIONS

Addict 2 Addict

wnyl.org/Independent-Living-of-Niagara-County/A2A-F2F-Niagara
Niagara County.....716-398-4333

Alcoholics Anonymous (AA)

www.buffaloaany.org
Buffalo.....716-853-0388

Anchoring Hope of NY.....716-778-0389

www.anchoringhope.org

Beacon Center

www.beaconcenter.net
Lockport.....716-439-6815
Niagara Falls.....716-282-4480

Brylin Hospital

www.brylin.com
Inpatient716-886-8200
Outpatient716-632-5450
All services 1-800-727-9546

Cazenovia Recovery716-282-8510

www.cazenoviarecovery.org
Sundram Manor (Niagara Falls).....716-284-6228
Madonna House (Lockport).....716-438-9131
Somerset House (Appleton)716-795-3719
Housing Programs.....716-894-7298
Cazenovia Manor716-822-8932
Supportive Living716-299-0917

Gambler's Anonymous

www.gamblersanonymous.org
GA Hotline855-222-5542

The New York Council on Problem Gambling716-833-4274

www.nyproblemgambling.org

Horizon Health Services716-831-1800

www.horizon-health.org

Aurora Village (Sanborn)716-219-8700
Boulevard Recovery Center (Tonawanda).....716-833-3708
Delta Village (Sanborn)716-638-9222
Freedom Village (Sanborn)716-250-1860
Horizon Village (Sanborn)716-731-2030
Lockport Recovery Center716-433-2484
Niagara Falls Recovery Center716-283-2000
Pine Avenue Recovery Center (Niagara Falls)716-505-1060

Sanborn Recovery Center..... 716-650-5550
 Tonawanda Recovery Center 716-831-1850

Jewish Family Service 716-883-1914
www.jfsbuffalo.org

Catholic Health..... 716-706-2112
www.chsbuffalo.org

Mt. St. Mary's Hospital..... 716-297-4800
 Clearview Treatment Services..... 716-298-2115
 Mental Health Counseling..... 716-706-2112

Narcotics Anonymous

www.nawny.org
 Niagara Falls 716-304-6880
 Niagara-Orleans..... 716-478-6992

Northpointe Council, Inc.

www.northpointecouncil.org
 Outpatient (Lockport)..... 716-433-3846
 Outpatient (Niagara Falls) 716-278-8110
 First Step Center..... 716-285-3421

NYS Addiction HOPEline

Call..... 1-877-846-7369
 Text..... 467-369

Save the Michaels of the World, Inc. 716-302-3960
www.savethemichaels.org

CHILDREN / YOUTH

Adoption Star 716-639-3900
www.adoptionstar.com

Buffalo Federation of Neighborhood Centers 716-856-0363
www.bfnc.com

Boys and Girls Club, Inc. (Niagara Falls) 716-282-7181

Boy Scouts of America – Greater Niagara Frontier Council
 716-891-1689

www.wnyscouting.org

Camp Hope: Niagara Hospice 716-439-4417
www.niagarahospice.org

Catholic Charities

www.ccwny.org
 Service Information & Referral..... 716-856-4494
 Lockport Office 716-433-0246

Spectrum..... 1-855-707-7328
www.spectrum.com

Lifeline Services

www.lifelinesupport.org
 Low-cost telephone service 1-800-234-9473

Verizon

www.verizon.com
 Costumer Service 1-888-294-6804
 National Accessibility 1-888-262-1999
 Mobile devices/plans 1-800-922-0204
 Home internet, TV, phone services..... 1-800-837-4966
 Customers with Disabilities Voice & TTY..... 1-800-974-6006
 Payment Information/Arrangements 1-800-698-3545

VETERANS

Buffalo Veteran's Center 716-862-7350
www.va.gov

Niagara County Veteran's Service Agency 716-438-4090
www.niagaracounty.com

S.E.R.V. Niagara 716-438-5437
www.servniagara.org

U. S. Department of Veterans Affairs VA311 / 844-698-2311
www.va.gov

Education (GI Bill)..... 1-888-442-4551
 VA Benefits Hotline 1-800-827-1000
 Special Issues Helpline 1-800-749-8387
 My HealtheVet Help Desk 1-877-327-0022
 Health Care Benefits 1-877-222-8387
 Income Verification and Means Testing..... 1-800-929-8387
 Life Insurance 1-800-669-8477
 Status of Headstones and Markers 1-800-697-6947
 Telecommunications Device for the Deaf (TDD).. 1-800-829-4833

Veterans Administration Transportation Services

www.visn2.va.gov/vet/dav.asp
 DAV Transportation Network..... 716-862-6544
 Veterans Transportation System 716-862-6800

Veterans Administration WNY Healthcare System

Buffalo VA Medical Center 716-834-9200
 Lockport VA Clinic 716-438-3890
 Niagara Falls VA Clinic 716-862-8580
 VA Mental Health Services..... 716-862-3117

National Grid

www.nationalgrid.com

Gas Emergencies (24/7).....1-800-892-2345
 Power Outages (24/7)1-800-867-5222
 Customer Service..... 1-800-642-4272 (TTY 711)
 Payment Arrangements.....1-800-443-1837
 Dig Safe..... 811 or 1-800-962-7962

Neighbor for Neighbor (utility assistance from National Fuel)1-800-365-3234

www.natfuel.com/forhome/NY/n4n

The Salvation Army..... 716-883-9800 Ext. 230
 Catholic Charities..... 716-856-4494 / 716-218-1400

New York Public Service Commission

www.dps.ny.gov

Energy Service Company Complaints1-888-697-7728
 Gas, Electric Shutoff1-800-342-3355
 HEAP grants for people aged 60+.....1-800-342-9871
 Service/Billing Complaints1-800-342-3377

New York Relay Service 711

www.nyrelay.com

Customer Services 800-676-3777 (TTY/Voice)
 Español/Spanish 800-676-4290
 Speech-to-Speech only 877-787-1989
 Voice Carry-Over only..... 866-931-9027

Niagara Community Action Program (NIACAP) 716-285-9681

www.niagaracommunityactionprogram.org

Lockport Neighborhood Center..... 716-433-6632
 Niagara Falls Neighborhood Center 716-285-6134
 North Tonawanda Neighborhood Center 716-694-9727

Niagara County Department of Social Services

www.niagaracounty.com

HEAP Department (Home Energy Assistance Program).....
 716-278-8400

NYSEG (New York State Electric & Gas)

www.nyseg.com

Billing inquiries, turn-ons/turn-offs, information.1-800-572-1111
 Credit assistance, payment arrangements.....1-888-315-1755
 Electricity Interruptions/emergencies.....1-800-572-1131
 Natural Gas odors/emergencies.....1-800-572-1121

Safelink (Free cell phone and minutes for income eligible).....
1-800-977-3768

www.safelinkwireless.com

Niagara Falls 716-282-2351

North Tonawanda 716-694-7749

Monsignor Carr Children's Clinic

Lockport 716-478-0315

Niagara Falls 716-205-0825

North Tonawanda 716-694-7749

Referrals 1-877-448-4466

Multi-Systemic Therapy

Niagara Falls 716-282-4991

Lockport 716-478-0035

North Tonawanda 716-282-4991

WIC Niagara County 716-218-1484

Child Abuse Hotline

www.ocfs.state.ny.us/main/cps/

Mandated reporters line..... 1-800-635-1522

New York State..... 1-800-342-3720

Child Health Plus

www.health.ny.gov

Children's Insurance Program 1-800-698-4543

Pediatric Dental: O'Shei Children's 716-323-6040**Niagara County Youth Bureau** 716-278-6872**Community Missions** 716-285-3403

www.communitymissions.org

Youth Services (REACH)..... 716-285-3403

Aurora House 716-433-1905

Family Solutions Program (FSP) 716-285-3403

Juvenile Supported Case Management (JSCM)..... 716-285-3403

Girl Circle 716-285-3403

Compeer Niagara for Youth 716-433-3780

www.mhanc.com

Cornell Cooperative Extension

www.cceniaracounty.org

Lockport 716-433-8839

P3 Center for Teens, Moms, and Kids..... 716-278-4423

www.nfmcc.org

Pinnacle Community Services

www.pinnaclecs.org

Lockport 716-433-6019

Niagara Falls (PASSAGE) 716-285-6984

Casey House - Runaway & Youth Services 716-285-7125

Girl Scouts of Western New York

www.gswny.org

Lockport Service Center 716-935-6080

Niagara Falls Service Center 716-935-6082

Hillside Children's Center

www.hillside.com

Therapeutic Foster Care Services 716-439-5400

Intandem

www.intandem.org

Niagara Intake 716-504-2625

Cattaragus Intake 716-504-2625 Ext. 2230

General 716-375-4757

Juvenile Aid Bureau

Lockport 716-439-6606

Niagara Falls 716-286-4568

North Tonawanda 716-692-4317

Mental Health Association in Niagara County, Inc.

www.mhanc.com

Main Offices 716-433-3780

Community Education and Trainings

Consumer Planning Advisory Committee (CPAC)

Compeer Niagara for Adults and Youth

Respite

Peer Programs

Support Groups

County-Wide Helpline 716-433-5432

National Center for Missing and Exploited Children 1-800-843-5678

www.missingkids.com

National Runaway Hotline 1-800-786-2929

www.1800runaway.org

New Directions Youth & Family Services

www.fosteringgood.org

Henrietta G. Lewis Campus School 716-433-9592

Wyndham Lawn Home for Children 716-433-4487

Wayne A. Secord Therapeutic Preschool 716-433-9592

Empower WNY 716-297-0798

www.empower-wny.org

Niagara Community Action Program (NIACAP)

www.niagaracommunityactionprogram.org

Community Child Care Clearinghouse of Niagara ... 716-285-8272

Niagara County Coalition for Suicide Prevention 716-439-7400

Transportation Services 716-984-8375

Transportation to rehabilitation facilities*Tri Community Ambulance Service** 716-731-2604

www.tricommunityambulance.org

Tri-Town Ambulance Service, Inc. 716-735-7000

www.tri-townambulance.org

Twin City Ambulance

www.tcaems.com

Emergency 716-692-2100

Non-Emergency 716-692-2342

Union Transportation Services 716-433-2222**We Care Transportation** 716-614-1114**We Care Wheelchair Van** 716-433-1119 / 716-278-3333

UTILITIES

Allconnect (Internet Shopping Services) 844-845-3968

www.allconnect.com

Assurance Wireless (Federal lifeline assistance program)

www.assurancewireless.com

Information Line 1-888-321-5880 / 1-888-898-4888

EmPower NY

www.nyserda.ny.gov/All-Programs/Programs/EmPower-New-York

Main Offices 518-862-1090

Information Line 866-697-3732

H.E.A.P. (Home Energy Assistance Program) 1-800-342-3009

www.otda.ny.gov

Niagara County Department of Social Services 716-278-8400

Niagara County Office for the Aging (over 60)

..... 716-438-4016 / 716-438-4020

After Hours Emergency Contact 716-285-3403

National Fuel

www.natfuel.com

Gas Emergencies (24/7) 1-800-444-3130 (TTY 711)

Quality Assurance / Unresolved Complaints & Concerns

..... 1-800-453-3513

New York

Buffalo Area 716-686-6123

Outside Buffalo Area 1-800-356-3234

Before You Dig, Call 811 or 1-800-962-7962

- Venture Forthe, Inc.** (traumatic brain-injured individuals) 716-285-8070/1-800-701-1233
 716-285-8070/1-800-701-1233
www.ventureforthe.com
New York State Education Department
www.acces.nysed.gov
 NYSED General Information 518-474-3852
 ACCES-VR..... 1-800-222-5627
 TASC (Formerly GED)..... 518-474-5906
Women's Respite Program..... 716-893-0931
www.womensrespite.org

TRANSPORTATION

- Community Missions** 716-282-5403
www.communitymissions.org
Dale Association
www.daleassociation.com
Health Association of Niagara County, Inc. (HANCI)
www.hanci.com
 Lockport 716-433-2664
 Niagara Falls 716-285-8224
 North Tonawanda 716-692-4855
Niagara County Department of Social Services
www.niagaracounty.com
 Medical Transportation 1-866-753-4430
Niagara County Office for Aging
www.niagaracounty.com
 Medical Van..... 716-438-3030
Niagara Falls Memorial Medical Center
www.nfmcc.org
 CareExpress 716-278-444
Niagara Frontier Transportation Authority-Metro Bus
metro.nfta.com
 Para-transit Service (curb-to-curb disability service).....
 716-855-7268
 Niagara Frontier Trans Authority 716-855-7300
 Niagara Frontier Tans Authority TTY..... 800-622-1220
 Customer Care/General Information 716-855-7211
Rural Niagara Transportation (wheelchair transportation)
 716-285-9357
Save the Michaels of the World, Inc. 716-302-3960
www.savethemichaels.org

Niagara County Department of Health

- www.niagaracounty.com
 Children with Special Needs (Lockport) 716-439-7460
 Children with Special Needs (Niagara Falls)..... 716-278-8180
 Early Intervention..... 716-278-1991
 Immunization Program 716-278-1903

Niagara County Department of Social Services

- www.niagaracounty.com
 All Offices..... 716-278-8400
 Children's Services 716-278-8680
 Child Protective Service 1-800-342-3720
 Child Support Collection..... 1-888-208-4485

Niagara County Head Start

- www.caowny.org
 Administration 716-285-8883
 Donovan 716-285-8117
 Lockport 716-433-1055
 Newfane 716-778-5802
 Niagara Falls 716-285-1974
 North Tonawanda 716-693-7660
 Starpoint..... 716-210-2358
 Wilson 716-751-9341

Niagara County Youth Bureau 716-278-6872

www.niagaracounty.com

Niagara Falls Memorial Medical Center

- www.nfmcc.org
 Child Advocacy Center 716-285-0045

Children's Single Point of Access (C.S.P.O.A.)..... 716-439-3071

www.niagaracounty.com

Youth Mentoring Services of Niagara County, Inc. 716-434-1855

www.youthmentoringservicesniagara.org

COMMUNITY SERVICE AGENCIES

- Anchoring Hope of NY** 716-778-0389
www.anchoringhope.org
Better Business Bureau 716-881-5222 / 1-800-828-5000
www.bbb.org
Boys and Girls Club, Inc. 716-282-7181
Brother's Keeper Outreach (Food & Clothing) 716-432-8940

Catholic Charities

www.ccwny.org

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|--------------------------------------|----------------|
| Service Information & Referral | 716-856-4494 |
| Lockport Office | 716-433-0246 |
| Niagara Falls | 716-282-2351 |
| North Tonawanda | 716-694-7749 |
| Monsignor Carr Children's Clinic | |
| Lockport..... | 716-478-0315 |
| Niagara Falls | 716-205-0825 |
| North Tonawanda | 716-694-7749 |
| Referrals | 1-877-448-4466 |
| Multi-Systemic Therapy | |
| Niagara Falls | 716-282-4991 |
| Lockport..... | 716-478-0035 |
| North Tonawanda | 716-282-4991 |
| WIC Niagara County | 716-218-1484 |

Community Missions 716-285-3403

www.communitymissions.org

Consumer Credit Counseling of Buffalo, Inc.
..... 716-712-2060 / 1-800-926-9685

www.cccsbuff.org

Cornell Cooperative Extension

www.ccenigaracounty.org

Lockport..... 716-433-8839

Health Association of Niagara County, Inc. (Hanci)

www.hanci.com

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|-----------------------|--------------|
| Lockport..... | 716-433-2664 |
| Niagara Falls | 716-285-8224 |
| North Tonawanda | 716-692-4855 |

Heart, Love & Soul 716-282-5687

www.heartloveandsoul.org

Independent Living of Niagara County

www.ilnc.org

| | |
|-----------------|---------------|
| Main | 716-284-4131 |
| Voice/TDD | 716-836-0822 |
| Toll Free..... | 1-800348-8399 |

Mental Health Association in Niagara County, Inc. 716-433-3780

www.mhanc.com

County-Wide Helpline 716-433-5432

Niagara Community Action Program (NIACAP) 716-285-9681

www.niagaracommunityactionprogram.org

Support Groups: Anxiety/Depression, Grief, LGBTQ+

County-Wide Helpline 716-433-5432

National Alliance for Hispanic Health

www.healthyameri.org

The National Hispanic Family Health Helpline 1-866-783-2645

Empower-formerly Niagara Cerebral Palsy

www.empower-wny.org

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|--|-----------------------------|
| Administrative Office..... | 716-297-0798 |
| Clinics -Audiology, Dental, Podiatry, Speech, OT/PT..... | 716-297-1478 Ext. 189 |
| Job Placement | 716-284-0851 |
| Elders Day Program | 716-371-0728 |
| Community Housing..... | 716-297-0798 Ext. 134 |
| Children's Academy..... | 716-297-1478 Ext. 160 |

Niagara County Coalition for Suicide Prevention 716-439-7400**Niagara County Department of Health**

www.niagaracounty.com

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|---|--------------|
| Mainline..... | 716-439-7430 |
| Children with Special Needs - Lockport..... | 716-439-7460 |
| Children with Special Needs - Niagara Falls | 716-278-8180 |
| Environmental Health | 716-439-7444 |
| Environmental Health Division Childhood Lead Poisoning Prevention | 716-278-8588 |
| Healthy Neighborhoods Program..... | 716-439-7479 |
| Immunization Program..... | 716-278-1903 |
| Nursing Division | 716-278-1900 |
| Public Health Education - Nursing..... | 716-278-8596 |
| Communicable Diseases Program | 716-278-8598 |

Intandem

www.intandem.org

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|-------------------------|------------------------|
| Niagara Intake | 716-504-2625 |
| Cattaragus Intake | 716-504-2625 Ext. 2230 |
| General..... | 716-375-4757 |

People, Inc...... 716-634-8132 / 1-888-773-6753

www.people-inc.org

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|-----------------------------|--------------|
| Admissions WNY..... | 716-880-3700 |
| Deaf Access Services | 585-441-9300 |
| General Inquires WNY | 716-817-7400 |
| Programs and Services | 716-880-3700 |

Single Point of Access (S.P.O.A.) for Adults and Children .. 716-439-7527

www.niagaracounty.com

Dale Association

www.daleassociation.com

| | |
|--|-----------------------|
| Administrative Offices..... | 716-433-4440 |
| C.A.R.E. Telephone Reassurance Program | 716-433-1886 |
| Center for Travel..... | 716-433-1886 |
| Dial-A-Lift Transportation to Senior Centre..... | 716-433-1886 |
| Geriatric Community Mental Health Nurse..... | |
| | 716-433-1937 ext. 107 |
| Memory Minders | 716-433-1886 |
| PROS Center for Wellness..... | 716-433-1937 |
| Vision & Hearing Assistance Program..... | 716-433-1886 |
| Volunteer Opportunities..... | 716-433-1886 |

Deaf Access Services

www.wnydas.org

| | |
|--------------------------------|--------------|
| Main Offices | 716-833-1637 |
| Main Offices Videophone | 716-335-9192 |
| For Interpreter services | 716-535-1603 |

Developmental Disabilities Alliance of WNY 716-877-7007

www.ddawny.org

GuildCare Adult Day Program

www.lighthouseguild.org

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|--------------------|------------------|
| Niagara Falls..... | 716-285-3499 |
| TTY..... | 800-284-4422 711 |

Hispanic Access Foundation..... 202-640-4342

www.hispanicaccess.org

Western New York Independent Living, Inc...... 1-855-366-1042

www.wnyil.org

Independent Living of Niagara Falls (Voice/TDD) ... 716-284-4131

International Institute of Buffalo..... 716-833-1900

www.iibuffalo.org

Learning Disabilities Association of WNY..... 716-874-7200

www.lidaofwny.org

Lifeline 1-855-681-5351

www.lifeline.philips.com

Mental Health Association in Niagara County, Inc.

www.mhanc.com

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| Main Offices | 716-433-3780 |
| Community Education and Trainings | |
| Consumer Planning Advisory Committee (C.P.A.C.) | |
| Compeer Niagara for Adults and Kids | |
| Respite | |
| Peer Programs | |

Niagara County Sheriff's Office (non-emergency) 716-438-3393

www.niagarasheriff.com

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| Community Services..... | 716-438-3310 |
| Domestic Violence | 716-438-3310 |
| Victim Assistance | 716-438-3306 |

Tuscarora Community Health Worker Program..... 716-297-0598

www.nfmhc.org

Salvation Army

www.salvationarmyusa.org

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|--------------------|--------------------|
| Lockport | 716-434-1276 |
| Niagara Falls..... | 716-283-7697 |
| Tonawanda..... | 716-693-3110, 3545 |

Save a Pet Niagara..... 716-559-3020

www.saveapetniagara.com

Society for the Prevention of Cruelty to Animals (SPCA) ... 716-731-4368

www.niagaraspc.org

St. John's Food Pantry and Outreach..... 716-433-5252

www.stjohnslockport.com

United Way of Greater Niagara 716-731-4580

www.uwgn.org

COUNSELING**Pinnacle Community Services** 716-285-6984

www.pinnaclecs.org

Catholic Charities

www.ccwny.org

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| Service Information & Referral | 716-856-4494 |
| Lockport Office | 716-433-0246 |
| Niagara Falls | 716-282-2351 |
| North Tonawanda | 716-694-7749 |
| Monsignor Carr Children's Clinic | |
| Lockport | 716-478-0315 |
| Niagara Falls | 716-205-0825 |
| North Tonawanda | 716-694-7749 |
| Referrals | 1-877-448-4466 |

Multi-Systemic Therapy

| | |
|-------------------------|--------------|
| Niagara Falls..... | 716-282-4991 |
| Lockport | 716-478-0035 |
| North Tonawanda | 716-282-4991 |
| WIC Niagara County..... | 716-218-1484 |

Christian Counseling Ministries of WNY, Inc. 716-632-3200
www.ccmwny.org

Camp Hope: Niagara Hospice 716-439-4417
www.niagarahospice.org

Consumer Credit Counseling of Buffalo, Inc.
 716-712-2060 / 1-800-926-9685
www.cccsbuff.org

Community Health Center of Lockport 716-478-6655
www.chcb.net

Dale Association
www.daleassociation.com
 Administrative Offices 716-433-4440
 Geriatric Community Mental Health Nurse
 716-433-1937 ext. 107
 PROS Center for Wellness 716-433-1937

Everywoman Opportunity Center 202-540-0247
www.everywoman.org

Pinnacle Community Services
www.pinnaclecs.org
 Lockport 716-433-6019
 Niagara Falls 716-285-6984

Heart, Love & Soul 716-282-5687
www.heartloveandsoul.org

Hillside Children's Center (Therapeutic Foster Care Services)
 716-439-5400
www.hillside.com
 24 Hour Service & General Information 585-256-7500

Horizon Health Services 716-831-1800
www.horizon-health.org
 Aurora Village (Sanborn) 716-219-8700
 Boulevard Recovery Center (Tonawanda) 716-833-3708
 Delta Village (Sanborn) 716-638-9222
 Freedom Village (Sanborn) 716-250-1860
 Horizon Village (Sanborn) 716-731-2030
 Lockport Recovery Center 716-433-2484
 Niagara Falls Recovery Center 716-283-2000
 Pine Avenue Recovery Center (Niagara Falls) 716-505-1060
 Sanborn Recovery Center 716-650-5550
 Tonawanda Recovery Center 716-831-1850

United States Social Security Administration

www.ssa.gov
 Hotline and Information 1-800-772-1213
 TTY Hotline and Information 1-800-325-0778
 Niagara Falls 1-877-480-4992

SPECIAL INTERESTS

Alzheimer's Association of WNY

www.alz.org/wny
 24/7 HELPLINE 800-272-3900
 Western NY Chapter 716-626-0600 Ext. 313

Anchoring Hope of NY 716-778-0389
www.anchoringhope.org

Americans with Disabilities Act Information

www.ada.gov
 Information Line 1-800-514-0301
 TTY Information Line 1-800-514-0383

Children's Single Point of Access (C.S.P.O.A.) 716-438-3071
www.niagaracounty.com

Community Missions 716-285-3403
www.communitymissions.org

Aurora House 716-433-1905
 Hope House - Peer Recovery Respite Center / Recovery Line
 716-433-6543
 Niagara Visions PROS 716-205-8708
 Niagara Falls Respite Services 716-285-3403
 Transportation 716-282-5403
 Youth Services 716-285-3403 Ext. 2231
 PASSAGE Program (DV) 716-285-6984
 Emergency Housing & Crisis Shelter 716-285-3403
 CHOICES Mental Health Housing 716-285-3403 Ext. 2275
 Juvenile Supported Case Management .. 716-285-3403 Ext. 2264
 Mark's Place (HIV/AIDS Residence) 716-285-3403
 Parole Re-Entry 285-3403 Ext. 2258
 Family Solutions Program 716-278-8241 Ext. 2272

Community Services For Every1 716-883-8888
www.csevery1.com

Community Referrals / HELP 716-883-8002

Mesothelioma Hub: Find Your Hope

www.mesotheliomahub.com

Hotline 24/7 205-601-4683

Niagara County Department of Social Services

www.niagaracounty.com

All Offices..... 716-278-8400

Adult Protective Services..... 716-278-8621

Home Care Department..... 716-278-8620

Managed Care Department..... 716-439-7792

Medicaid Department..... 716-278-8400

Medical Transportation..... 1-866-753-4430

Nursing Home/Chronic Care Unit..... 716-439-7728

Program Eligibility Department (Family Assistance, Safety Net, Temporary Disability Assistance, Food Stamps) 716-278-8400

Niagara County Office for Aging..... 716-438-4016

www.niagaracounty.com

Expanded In-Home Services for the Elderly (EISEP) 716-438-4020

Home Care..... 716-278-8620

NY Connects Niagara County..... 716-438-3030

SNAP 716-278-8400

Caregiver Program..... 716-438-3030

Home-Delivered Meals..... 716-438-3030

Nutrition Education and Counseling/Nutrition Site Information

..... 716-438-4020

Home Energy Assistance Program (HEAP) 716-438-4016

Legal Services 716-438-4020

Medical Van..... 716-438-3030

NiaCAP (Weatherization)..... 716-285-9681/716-433-6632

NY Connects 716-438-3030

www.niagaracounty.com/aging/Services/NY-Connects

Senior Citizens Centers and Clubs

Lockport Senior Centre..... 716-433-1886

John Duke Senior Center (Niagara Falls) 716-297-9324

Lewiston Senior Center 716-754-2071

Newfane Golden Age Club 716-201-9820

Senior Center of North Tonawanda 716-695-8582

Town of Niagara Community Center..... 716-297-5243

Wheatfield Senior Center..... 716-694-8504

Lewiston Senior Center 716-745-2071

Baker Senior Club 716-957-4164

Jewish Family Service 716-883-1914

www.jfsbuffalo.org

Lockport Care Net Pregnancy Center..... 716-434-0251

www.lockportcarenet.com

24 Hour Assistance..... 877-791-5475

Mental Health Association in Niagara County, Inc.

www.mhanc.com

Main Offices 716-433-3780

Community Education and Trainings

Consumer Planning Advisory Committee (CPAC)

Compeer Niagara for Adults and Kids

Respite

Peer Programs

Support Groups

County-Wide Helpline 716-433-5432

Mesothelioma Hub: Find Your Hope

www.mesotheliomahub.com

Hotline 24/7 205-601-4683

Niagara County Department of Mental Health

www.niagaracounty.com

Adult Mental Health Clinic - Lockport (Shaw Bldg, Mt. View Campus)

..... 716-439-7400

Adult Mental Health Clinic - Niagara Falls

(Trott).....716-278-1940

Niagara Falls Memorial Medical Center

www.nfmmc.org

Niagara Wellness Connection Center 716-278-4541

General Information..... 716-278-4000

Niagara Hospice 716-439-4417 / 716-HOSPICE

www.niagarahospice.org

Northpointe Council, Inc.

www.northpointecouncil.org

Outpatient (Lockport) 716-433-3846

Outpatient (Niagara Falls) 716-278-8110

First Step Center..... 716-285-3421

YWCA Crisis Hotline (text or call, local) 716-433-6716**North Tonawanda Recovery And Treatment Center** 716-694-1225**Samaritan Counseling Center of WNY** ... 716-743-9117 / 1-800-660-5053

www.sccwny.com

CRISIS HOTLINES / EMERGENCY SERVICES

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|--|---------------------------------|
| NYS HIV/STI/HCV Hotline | 1-800-541-2437 |
| www.nyaidslines.org | |
| Child Abuse Hotline | |
| www.ocfs.state.ny.us/main/cps/ | |
| Mandated Reporters | 1-800-635-1522 |
| Voluntary Reporters | 1-800-342-3720 |
| Deaf / HH | 1-800-638-5163 |
| Community Missions | |
| www.communitymissions.org | |
| Emergency Housing & Crisis Shelter | 716-285-3403 |
| Community Services For Every1 | 716-883-8888 |
| www.csevery1.com | |
| Community Referrals / HELP | 716-883-8002 |
| Suicide and Crisis Lifeline | call or text 988 |
| Crisis Text Line | text 741741 |
| Niagara County Crisis Services | 716-285-3515 |
| Domestic Violence Hotlines (Local) | |
| Pinnacle DV Hotline | 716-299-0909 |
| YWCA Crisis Hotline (text or call, local) | 716-433-6716 |
| North Tonawanda | 716-692-5643 |
| Domestic Violence Hotline (National) 1-800-799-7233 / TTY 1-800-787-3224 | |
| www.thehotline.org | |
| Pinnacle Community Services | 716-285-6984 |
| www.pinnaclecs.org | |
| Runaway & Youth Services Hotline | 716-285-7125 |
| Grad Student Hotline (GRADHLP) | |
| www.gradresources.org | |
| National Grad Crisis Line | 1-877-472-3457 / 1-800-GRAD-HLP |
| HIV Counseling Hotline | 1-800-872-2777 |
| National Suicide Prevention Lifeline | 1-800-273-8255 |
| www.suicidepreventionlifeline.org | |
| NYS Domestic and Sexual Violence Hotline | 1-800-942-6906 |
| www.opdv.ny.gov | |
| 24 Hour National Pregnancy Center Emergency Helpline | |
| www.optionline.org | |
| Option Line | 1-800-712-4357 |
| Option Text Line | text "HELPLINE" to 313131 |

SENIOR CITIZENS

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|---|-----------------------|
| Alzheimer's Association of WNY | 716-626-0600 |
| www.alz.org/wny | |
| 24 Hour Helpline | 1-800-272-3900 |
| Buffalo Federation of Neighborhood Centers | 716-856-0363 |
| www.bfnc.com | |
| Dale Association | |
| www.daleassociation.com | |
| Administrative Offices | 716-433-4440 |
| C.A.R.E. Telephone Reassurance Program | 716-433-1886 |
| Center for Travel | 716-433-1886 |
| Dial-A-Lift Transportation to Senior Centre | 716-433-1886 |
| Geriatric Community Mental Health Nurse | 716-433-1937 ext. 107 |
| Lockport Senior Center | 716-433-1886 |
| Memory Minders | 716-433-1886 |
| PROS Center for Wellness | 716-433-1937 |
| Senior Advocate | 716-433-1886 |
| Vision & Hearing Assistance Program | 716-433-1886 |
| Volunteer Opportunities | 716-433-1886 |
| EPIC (Elderly Pharmaceutical Insurance Coverage) | 1-800-332-3742 |
| https://www.health.ny.gov/health_care/epic/ | |
| TTY | 1-800-290-9138 |
| HART Interface | 716-754-8313 |
| www.hartprogram.org | |
| Health Association of Niagara County, Inc. (HANCI) | |
| www.hanci.com | |
| Lockport | 716-433-2664 |
| Niagara Falls | 716-285-8224 |
| North Tonawanda | 716-692-4855 |
| Lifeline | 1-855-681-5351 |
| www.lifeline.philips.com | |
| Meals on Wheels | |
| Lockport | 716-433-6811 |
| Niagara Falls | 716-282-3468 |
| North Tonawanda (www.tcmow.com) | 716-693-1663 |
| Medic Alert | 1-800-432-5378 |
| www.medicalert.org | |
| Medicare Information | 1-800-633-4227 |
| www.medicare.gov | |
| TTY | 1-877-486-2048 |

USPS OFFICES

www.usps.com

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|---------------------------------------|----------------|
| USPS..... | 1-800-275-8777 |
| Appleton..... | 716-778-7787 |
| Barker..... | 716-795-3684 |
| Gasport..... | 716-772-7535 |
| Lewiston..... | 716-754-8000 |
| Lockport..... | 716-514-5000 |
| Middleport..... | 716-735-3300 |
| Newfane..... | 716-778-8111 |
| Niagara Falls - La Salle Station..... | 716-513-1014 |
| Niagara Falls - Main Street..... | 716-513-8525 |
| Niagara Falls - Market Station..... | 716-284-0233 |
| Niagara University..... | 716-285-2655 |
| North Tonawanda..... | 716-799-6801 |
| Olcott..... | 716-778-8992 |
| Ransomville..... | 716-791-3223 |
| Sanborn..... | 716-731-3414 |
| Wilson..... | 716-751-9340 |
| Youngstown..... | 716-745-9743 |

PUBLIC LIBRARIES

www.nioga.org

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|---|--------------|
| Barker..... | 716-795-3344 |
| Lewiston..... | 716-754-4720 |
| Lockport..... | 716-433-5935 |
| Middleport..... | 716-735-3281 |
| Newfane..... | 716-778-9344 |
| Niagara Falls - La Salle Branch..... | 716-283-8309 |
| Niagara Falls - Main Street Branch..... | 716-286-4894 |
| NIOGA Library System..... | 716-434-6167 |
| North Tonawanda..... | 716-693-4132 |
| Ransomville..... | 716-791-4073 |
| Sanborn..... | 716-731-9933 |
| Wilson..... | 716-751-6070 |
| Youngstown..... | 716-745-3555 |

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| Poison Control Center of WNY..... | 1-800-222-1222 |
| www.upstate.edu/poison | |
| Postpartum Depression Hotline (PPD MOMS)..... | 1-800-773-6667 |
| Spanish Speaking Suicide Hotline..... | 1-888-628-9454 |
| Deaf and HH Suicide Hotline options..... | 1-800-799-4889 |
| Niagara County Crisis Services..... | 716-285-3515 |
| The Trevor Project..... | 1-866-488-7386 |
| www.thetrevorproject.org | |

*Crisis intervention and suicide prevention for Lesbian, Gay, Bisexual, Transgender, & Questioning youth.

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| Vets 4 Warriors..... | 1-855-838-8255 |
| www.vets4warriors.com | |
| Veterans Suicide Hotline..... | 1-800-273-8255 Press 1 |
| Youth Line (Teen to Teen Peer Counseling Line)..... | 1-877-968-8454 |

EDUCATION / TRAINING

Cornell Cooperative Extension

www.ccenigaracounty.org

Lockport..... 716-433-8839

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| Everywoman Opportunity Center..... | 202-540-0247 |
| www.everywoman.org | |

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| Pinnacle Community Services..... | 716-285-6984 |
| www.pinnaclecs.org | |

Literacy Buffalo-Niagara, Inc.

www.literacybuffalo.org

Lockport mobile office..... 716-433-7014

Niagara Falls Office..... 716-299-0916

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| Mental Health Association in Niagara County, Inc. | 716-433-3780 |
| www.mhanc.com | |

New Directions Youth & Family Services

www.fosteringgood.org

Henrietta G. Lewis Campus School..... 716-433-9592

Wyndham Lawn Campus..... 716-433-4487

Wayne A. Secord Therapeutic Preschool..... 716-433-9592

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| Niagara County Community College..... | 716-433-9592 |
| www.niagaracc.suny.edu | |

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|--------------------------------|---------------------|
| Niagara University..... | 800-778-3450 |
| www.niagara.edu | |

Niagara County Department of Mental Health

www.niagaracounty.com

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| Training for Community Professionals | 716-439-7410 |
| Community Action Org. of WNY: Head Start | 716-881-5150 |
| Donovan Center (Niagara Falls) | 716-217-9540 |
| Lockport..... | 716-216-3990 |
| Newfane | 716-638-9100 |
| Niagara Falls | 716-304-4500 |
| North Tonawanda | 716-262-9919 |
| Wilson Center..... | 716-751-9341 |
| Niagara University Continuing Education | 716-614-6200 |
| www.niagara.edu | |
| Orleans-Niagara BOCES | 716-731-6800 |
| www.onboces.org | |

EMPLOYMENT

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|---|------------------------|
| Community Missions | 716-285-3403 |
| www.communitymissions.org | |
| Niagara Visions PROS | 716-205-8708 |
| Intandem | |
| www.intandem.org | |
| Niagara Intake | 716-504-2625 |
| Cattaraugus Intake | 716-504-2625 Ext. 2230 |
| General..... | 716-375-4757 |
| New York State Department of Labor | |
| www.dol.ny.gov | |
| Individual Unemployment Insurance (UI) | 888-209-8124 |
| Lockport DOL..... | 716-433-6766 |
| Niagara Falls Career Center..... | 716-278-8258 |
| Niagara County Department of Employment & Training ... | 716-278-8180 |
| www.worksource1.com | |
| Lockport One-Stop Center | 716-433-6766 |
| Niagara Falls One-Stop Center | 716-278-8108 |
| New York State Education Department | |
| www.acces.nysed.gov | |
| NYSED General Information | 518-474-3852 |
| ACCES-VR..... | 1-800-222-5627 |
| TASC (Formerly GED)..... | 518-474-5906 |

FAMILY

Adoption Star
www.adoptionstar.com

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| Jewish Family Service | 716-883-1914 |
| www.jfsbuffalo.org | |
| Mental Health Association in Niagara County, Inc. | |
| www.mhanc.com | |
| Main Offices | 716-433-3780 |
| Community Education and Trainings | |
| Consumer Planning Advisory Committee (C.P.A.C.) | |
| Compeer Niagara for Adults and Kids | |
| Respite | |
| Peer Programs | |
| Support Groups | |
| County-Wide Helpline | 716-433-5432 |
| Mental Hygiene Legal Services | |
| www.nycourts.gov/courts/ad4/MHLS | |
| Administrative Offices | 585-530-3050 |
| Buffalo Offices | 716-845-3650 |
| National Alliance on Mental Illness (NAMI) | 716-226-6264 |
| www.namibuffalony.org | |
| New Directions Youth & Family Services | |
| www.fosteringgood.org | |
| Henrietta G. Lewis Campus School..... | 716-433-9592 |
| Wyndham Lawn Campus..... | 716-433-4487 |
| Wayne A. Secord Therapeutic Preschool | 716-433-9592 |
| Niagara County Department of Mental Health | |
| www.niagaracounty.com | |
| 24-Hour Crisis Services | 716-285-3515 |
| Adult Mental Health Clinic (Lockport)..... | 716-439-7400 |
| Adult Mental Health Clinic (Niagara Falls) | 716-278-1940 |
| Assisted Outpatient Treatment (AOT) | 716-439-3780 |
| NC Drug Abuse Program | 716-278-8110 |
| Forensic Case Management Program | 716-285-3515 |
| Single Point of Access for Adults (S.P.O.A.)..... | 716-439-7527 |
| Single Point of Access for Children (C.S.P.O.A.) | 716-439-7527 |
| On-site Education, Training, & Presentations | 716-439-7418 |
| Trauma Specialty Services (Lockport) | 716-439-7400 |
| Trauma Specialty Services(Niagara Falls) | 716-278-1940 |
| Niagara Falls Memorial Medical Center | 716-278-4000 |
| www.nfmmc.org | |
| Niagara Wellness Connection Center..... | 716-278-4541 |

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|---|------------------------|
| Community Missions | 716-285-3403 |
| www.communitymissions.org | |
| Aurora House | 716-433-1905 |
| Hope House - Peer Recovery Respite Center / Recovery Line | 716-433-6543 |
| Niagara Visions PROS | 716-205-8708 |
| Niagara Falls Respite Services | 716-285-3403 |
| Transportation..... | 716-282-5403 |
| Youth Services..... | 716-285-3403 Ext. 2231 |

Dale Association

| | |
|--|-----------------------|
| www.daleassociation.com | |
| Administrative Offices | 716-433-4440 |
| Geriatric Community Mental Health Nurse | 716-433-1937 ext. 107 |
| Mental Health Peer Specialist | 716-433-1937 ext. 205 |
| Outpatient Counseling and Treatment Center | 716-693-9961 |
| PROS Center for Wellness | 716-433-1937 |

Pinnacle Community Services

| | |
|-------------------------------|--------------|
| www.pinnaclecs.org | |
| Lockport..... | 716-433-6019 |
| Niagara Falls (PASSAGE) | 716-285-6984 |
| Teen Crisis Hotline..... | 716-285-7125 |
| Family Services | 716-285-6984 |

Horizon Health Services.....

| | |
|---|--------------|
| www.horizon-health.org | |
| Aurora Village (Sanborn)..... | 716-219-8700 |
| Boulevard Recovery Center (Tonawanda) | 716-833-3708 |
| Delta Village (Sanborn)..... | 716-638-9222 |
| Freedom Village (Sanborn)..... | 716-250-1860 |
| Horizon Village (Sanborn)..... | 716-731-2030 |
| Lockport Recovery Center | 716-433-2484 |
| Niagara Falls Recovery Center..... | 716-283-2000 |
| Pine Avenue Recovery Center (Niagara Falls) | 716-505-1060 |
| Sanborn Recovery Center..... | 716-650-5550 |
| Tonawanda Recovery Center | 716-831-1850 |

Intandem

| | |
|-------------------------|------------------------|
| www.intandem.org | |
| Niagara Intake | 716-504-2625 |
| Cattaragus Intake | 716-504-2625 Ext. 2230 |
| General..... | 716-375-4757 |

| | |
|-------------------------------|----------------|
| Main Office (Toll Free) | 1-866-691-3300 |
| Text Line | 800-639-0709 |
| Buffalo Location | 716-639-3900 |

Catholic Charities

| | |
|--------------------------------------|----------------|
| www.ccwny.org | |
| Service Information & Referral | 716-856-4494 |
| Lockport Office..... | 716-433-0246 |
| Niagara Falls..... | 716-282-2351 |
| North Tonawanda | 716-694-7749 |
| Monsignor Carr Children's Clinic | |
| Lockport | 716-478-0315 |
| Niagara Falls..... | 716-205-0825 |
| North Tonawanda | 716-694-7749 |
| Referrals..... | 1-877-448-4466 |
| Multi-Systemic Therapy | |
| Niagara Falls..... | 716-282-4991 |
| Lockport | 716-478-0035 |
| North Tonawanda | 716-282-4991 |
| WIC Niagara County..... | 716-218-1484 |

Cornell Cooperative Extension

| | |
|-------------------------|--------------|
| www.ccenigaracounty.org | |
| Lockport | 716-433-8839 |

Pinnacle Community Services.....

| | |
|---|--------------|
| www.pinnaclecs.org | |
| Lockport Office..... | 716-433-6019 |
| Domestic Violence Hotline & PASSAGE Shelter | 716-299-0909 |
| Runaway Hotline & Youth Shelter | 716-285-7125 |
| Niagara Falls Office..... | 716-285-6984 |

NFCSD Focus on Families.....

www.nfschools.net/domain/1232

Intandem

| | |
|-------------------------|------------------------|
| www.intandem.org | |
| Niagara Intake | 716-504-2625 |
| Cattaragus Intake | 716-504-2625 Ext. 2230 |
| General..... | 716-375-4757 |

Jewish Family Service.....

| | |
|---|--------------|
| www.jfsbuffalo.org | |
| Lockport Care Net Pregnancy Center..... | 716-434-0251 |
| www.lockportcarenet.com | |
| 24 Hour Assistance..... | 877-791-5475 |

Mental Health Association in Niagara County, Inc.

www.mhanc.com

Main Offices 716-433-3780
 Community Education and Trainings
 Consumer Planning Advisory Committee (C.P.A.C.)
 Compeer Niagara for Adults and Kids
 Respite
 Peer Programs
 Support Groups: Anxiety/Depression, Grief Share
 County-Wide Helpline 716-433-5432

Niagara County Department of Health

www.niagaracounty.com

Children & Adults with Special Needs (Lockport) ... 716-439-7460
 Children & Adults with Special Needs (Niagara Falls)
 716-278-8180
 Early Intervention 716-278-1691 / 716- 278-8180
 Healthy Neighborhoods Program..... 716-439-7479
 Immunization Program..... 716-278-1903
 Nursing Division..... 716-278-1900
 Nursing Division - After Hours & Holidays..... 716-439-7430

Niagara County Department of Social Services 716-278-8400

www.niagaracounty.com/socialservice

Tuscarora Community Health Worker Program 716-297-0598

www.nfmmc.org

Packard Court Community Center 716-278-0228

www.nfha.org

Save the Michaels of the World, Inc. 716-302-3960

www.savethemichaels.org

Women's Respite Program 716-893-0931

www.womensrespite.org

YMCA

www.ymcabuffaloniagara.org

Lockport..... 716-433-8887

Niagara Falls 716-285-8491

YWCA

www.ywcaniagarafontier.org

Lockport..... 716-433-6714

Tonawandas 716-692-5580

Carolyn's House..... 716-278-9662

Crisis Hotline..... 716-433-6716

Medicaid Fraud Reporting..... 212- 417-5397

New York State Unified Court System -Legal Assistance

..... 1-800-268-7869

www.nycourt.gov/courthelp

Niagara County Family Court

www.niagaracounty.com

Lockport 716-439-7170

Niagara Falls 716-278-1877

Niagara County Youth Aid Bureau

Lockport 716-433-7700

Niagara Falls 716-286-4568

North Tonawanda 716-692-4317

MENTAL HEALTH**Anchoring Hope of NY** 716-778-0389

www.anchoringhope.org

Buffalo Psychiatric Center 716-816-2014

www.omh.ny.gov

Buffalo Federation of Neighborhood Centers 716-856-0363

www.bfnc.com

North Tonawanda Recovery & Treatment Center 716-694-1225

www.omh.ny.gov

Catholic Charities

www.ccwny.org

Service Information & Referral 716-856-4494

Lockport Office 716-433-0246

Niagara Falls 716-282-2351

North Tonawanda 716-694-7749

Monsignor Carr Children's Clinic

Lockport 716-478-0315

Niagara Falls 716-205-0825

North Tonawanda 716-694-7749

Monsignor Carr Referrals 1-877-448-4466

Multi-Systemic Therapy

Niagara Falls 716-282-4991

Lockport 716-478-0035

North Tonawanda 716-282-4991

WIC Niagara County 716-218-1484

LAW ENFORCEMENT

| | |
|--|--------------|
| New York State Police | 866-SAFE-NYS |
| www.troopers.ny.gov | |
| Lockport..... | 716-434-5588 |
| Niagara Falls | 716-297-0755 |
| Niagara County Family Court | |
| www.niagaracounty.com | |
| Lockport..... | 716-280-6500 |
| Niagara Falls | 716-278-1877 |
| Niagara County Youth Aid Bureau | |
| Lockport..... | 716-433-7700 |
| Niagara Falls | 716-286-4568 |
| North Tonawanda..... | 716-692-4317 |
| Niagara County Sheriff's Office | 716-438-3393 |
| www.niagarasheriff.com | |
| Police (Information) | |
| Lockport..... | 716-433-7700 |
| Niagara Falls | 716-286-4568 |
| North Tonawanda..... | 716-692-4317 |

LEGAL ISSUES

| | |
|---|----------------|
| Child & Family Services | |
| www.cfsbny.org | |
| Center for Resolution and Justice..... | 716-362-2323 |
| Community Missions | 716-285-3403 |
| www.communitymissions.org | |
| Juvenile Re-Entry | |
| Parole Re-Entry | |
| Lawyer Referral & Information Services | 1-800-342-3661 |
| www.findalawyernys.org | |
| Mental Hygiene Legal Services | 585-845-3650 |
| www.nycourts.gov/courts | |
| Neighborhood Legal Service | 716-284-8831 |
| www.nls.org | |
| New York State Office of the Attorney General | |
| www.ag.ny.us | |
| Buffalo Office | 716-853-8400 |
| General Helpline..... | 1-800-771-7755 |

FINANCIAL

| | |
|---|---------------------------------------|
| Allconnect (Internet Shopping Services) | 844-845-3968 |
| www.allconnect.com | |
| Buffalo Federation of Neighborhood Centers | 716-856-0363 |
| www.bfnc.com | |
| Consumer Credit Counseling of Buffalo, Inc. | |
| | 716-712-2060 / 1-800-926-9685 |
| www.cccsbuff.org | |
| H.E.A.P. (Home Energy Assistance Program) | 1-800-342-3009 |
| www.otda.ny.gov | |
| Niagara County Department of Social Services | 716-278-8400 |
| Niagara County Office for the Aging (over 60)..... | |
| | 716-438-4016 / 716-438-4020 |
| After Hours Emergency Contact..... | 716-285-3403 |
| Internal Revenue Service (Free tax return preparation) | |
| www.irs.gov | |
| Individuals | 1-800-829-1040 |
| Businesses | 1-800-829-4933 |
| New York State Unemployment Assistance | |
| www.ny.gov/services/get-unemployment-assistance | |
| Claims..... | 1-888-209-8124 |
| Niagara Community Action Program (NIACAP) | 716-285-9681 |
| www.niagaracommunityactionprogram.org | |
| Lockport Neighborhood Center | 716-433-6632 |
| Niagara Falls Neighborhood Center..... | 716-285-6134 |
| North Tonawanda Neighborhood Center | 716-694-9727 |
| Nutrition Outreach and Education..... | 716-439-1322 |
| Niagara County Department of Social Services | 716-278-8400 |
| www.niagaracounty.com | |
| Program Eligibility Department (Family Assistance, Safety Net, Temporary Disability Assistance-TDA, Food Stamps-EBT)..... | 716-278-8400 |
| NYS Child Support Call Center | 1-888-208-4485 |
| NYS Payment Information & Forms | 1-800-846-0773 |
| Non-Public Assistance Daycare (Lockport) | 716-439-7656 |
| United States Social Security Administration | |
| www.ssa.gov | |
| Hotline and Information..... | |
| | 1-800-772-1213 / (TTY) 1-800-325-0778 |
| Niagara Falls..... | 716-283-2614 |

FOOD & CLOTHING

Brother's Keeper Outreach (Food & Clothing) 716-432-8940

Catholic Charities

www.ccwny.org

Service Information & Referral..... 716-856-4494

Lockport Office 716-433-0246

Niagara Falls 716-282-2351

North Tonawanda..... 716-694-7749

Monsignor Carr Children's Clinic

Lockport..... 716-478-0315

Niagara Falls 716-205-0825

North Tonawanda 716-694-7749

Referrals 1-877-448-4466

Multi-Systemic Therapy

Niagara Falls 716-282-4991

Lockport..... 716-478-0035

North Tonawanda 716-282-4991

WIC Niagara County 716-218-1484

Community Missions

www.communitymissions.org

Emergency Housing & Crisis Shelter 716-285-3403

Heart, Love & Soul 716-282-5687

www.heartloveandsoul.org

Food pantry (between 10am and 1 pm) 716-282-5681

Meals on Wheels

www.mealsonwheelsamerica.org

MOW For WNY 716-822-2002

www.mealsonwheelswny.org

Lockport..... 716-433-6811

Niagara Falls 716-282-3468

North Tonawanda..... 716-693-1663

www.ntmow.com

Niagara Community Action Program (NIACAP) 716-285-9681

www.niagaracommunityactionprogram.org

Lockport Neighborhood Center..... 716-433-6632

Niagara Falls Neighborhood Center 716-285-6134

North Tonawanda Neighborhood Center 716-694-9727

Nutrition Outreach and Education 716-439-1322

Niagara County Department of Social Services

www.niagaracounty.com/socialservices

SNAP 716-278-8400

CHOICES Mental Health Housing 716-285-3403

Aurora House (Youth) 716-433-1905

Habitat for Humanity

www.habitat.org

Lockport 716-433-5073

Niagara Falls 716-285-2877

Immaculata Home..... 716-727-0003

www.immaculatahome.org

Lockport Housing Authority

www.lockporthousingauthority.com

Main Office 716-434-0001

Section 8 Office 716-434-3627

Lockport CARES..... 716-438-2273

www.lockportcares.org

Niagara County Department of Social Services

www.niagaracounty.com

All Offices..... 716-278-8400

Program Eligibility Department (Family Assistance, Safety Net, Tempo-

rary Disability Assistance, SNAP - EBT)..... 716-278-8400

Niagara Falls Housing Authority

www.nfha.org

Main Office 716-285-6961

Packard Court Community Center 716-278-0228

Senior Services Department..... 716-278-0228

Niagara Heritage of Hope and Service

www.historicht.org

Community Thrift Store..... 716-299-0799

Section 8 Housing

Lockport 716-434-3627

Niagara Falls 716-286-8820

North Tonawanda (Belmont Shelter)..... 716-213-2787

YWCA

www.ywcaniagarafontier.org

Lockport 716-433-6714

Tonawanda's 716-692-5580

Carolyn's House..... 716-278-9662

Crisis Hotline 716-433-6716

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|--|------------------------------------|
| Visually Impaired Advancement (VIA) | 716-882-1025 |
| www.viawny.org | |
| Planned Parenthood of Western New York | 1-800-230-7526 |
| www.plannedparenthood.org | |
| Niagara Falls | 716-282-1235 |
| North Tonawanda | 716-692-6872 |
| The Connection: Youth Drop-In Center..... | 716-205-0028 |
| Roswell Park Cancer Institute | |
| www.roswellpark.org | |
| General Information/Cancer Information..... |1-800-767-9355/716-845-2300 |
| Patient Information..... | 716-845-1523 |
| Resources for Patients & Family | 716-845-86-59 |
| Physician Referral..... | 716-845-7763 |
| Case Management | 716-845-5735 |
| Social Work..... | 716-845-8022 |
| Patient Advocates | 716-845-1365/716-845-2981 |
| Spiritual Care | 716-845-8051 |
| Tuscarora Community Health Workers Program | 716-297-0598 |
| www.nfmmc.org | |
| University of Buffalo Dental Clinic | 716-262-9750 |
| dental.buffalo.edu/patients | |
| Southern Tier Mobile Unit | 716-560-5127 |
| Venture Forthe, Inc. (traumatic brain-injured individuals) |716-285-8070 / 1-800-701-1233 |
| www.ventureforthe.com | |
| Visiting Nurses Association | 716-243-7800 |
| www.vnawny.org | |

HOUSING

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|--|--------------|
| Belmont Shelter Corporation | |
| www.belmonthousingwny.org | |
| Central Office..... | 716-884-7791 |
| Niagara County Office | 716-213-2784 |
| Buffalo Federation of Neighborhood Centers | 716-856-0363 |
| www.bfnc.com | |
| Community Missions | |
| www.communitymissions.org | |
| Main Office | 716-285-3403 |
| PASSAGE Program (DV) | 716-285-6984 |
| Emergency Housing & Crisis Shelter | 716-285-3403 |

Niagara County Food Pantries - (By Zip Code)

14094

| | |
|---|-------------------|
| Brother's Keeper Outreach | 716-432-8940 |
| Emmanuel UMC Little Free Pantry..... | 716-433-2838 |
| NIACAP Lockport Pantry..... | 716-433-6632 |
| Raymond Community Church | 716-434-3175 |
| St. John's Food Pantry..... | 716-433-8118 |
| St. Vincent DePaul..... | 716-433-0593 |
| Lockport Salvation Army | 716-434-1276 |
| Sister Mary Loretto Community Soup Kitchen..... |716-434-1276 |

14108

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|---------------------------------------|--------------|
| Newfane Community Food Pantry | 716-778-9822 |
| First Baptist Church in Newfane | 716-778-9216 |

14120

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|--|-------------------|
| Little Free Pantry - Lumber City Church | 716-260-2757 |
| Little Free Pantry - Nash Road Church | 716-692-8683 |
| North Tonawanda Food Pantry..... | 716-692-8552 |
| Pendleton Food Pantry | 716-692-1478 |
| Neighborhood Center – Niagara Community Action |716-694-9727 |
| Twin Cities Community Outreach | 716-693-6010 |
| Faith United Methodist Church | 716-694-2456 |

14172

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|------------------------------------|--------------|
| Christian Food Pantry..... | 716-751-6057 |
| Wilson Community Food Pantry | 716-727-4074 |

14301, 14303, 14305

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|---|-------------------|
| St. Joseph Outreach | 716-282-1379 |
| NICAP Niagara Falls Food Pantry | 716-282-4375 |
| Hannah House Food Pantry | 716-341-1231 |
| Community Missions, Inc. Food Pantry | 716-285-3403 |
| Niagara Falls Salvation Army..... | 716-283-7697 |
| Heart, Love & Soul Food Pantry | 716-282-5681 |
| Mt. Zion Missionary Baptist Church Food Bank..... |716-282-3655 |

Niagara County Office for Aging

| | |
|---|-------------------|
| Home-Delivered Meals | 716-438-3030 |
| Nutrition Education and Counseling/Nutrition Site Information |716-438-4020 |

LGBTQ+

| | |
|--|----------------|
| Gay & Lesbian Youth Services of WNY, Inc. | 716-855-0221 |
| www.glyswny.org | |
| Niagara Pride | 716-298-7656 |
| www.niagarapride.org | |
| Pride Center of WNY | 716-541-0673 |
| www.pridecenterwny.org | |
| P-FLAG Helpline (Parents, Families & Friends of Lesbian & Gay people) ... | |
| | 716-883-0384 |
| www.pflagbuffalo.org | |
| The Trevor Project (24/7) | 1-866-488-7386 |
| www.thetrevorproject.org | |
| Crisis intervention and suicide prevention for Lesbian, Gay, Bisexual, Transgender, & Questioning youth | |

GOVERNMENT

Clerks

| | |
|----------------------|--------------|
| City | |
| Lockport..... | 716-439-6676 |
| Niagara Falls | 716-286-4393 |
| North Tonawanda..... | 716-695-8555 |
| Town | |
| Cambria | 716-433-7664 |
| Hartland..... | 716-735-7179 |
| Lewiston | 716-754-8213 |
| Lockport..... | 716-439-9524 |
| Newfane | 716-778-8822 |
| Niagara | 716-297-2150 |
| Pendleton | 716-625-8833 |
| Porter..... | 716-745-3730 |
| Royalton | 716-772-2431 |
| Somerset..... | 716-795-3575 |
| Wheatfield..... | 716-694-6441 |
| Wilson..... | 716-751-6704 |
| Village | |
| Barker | 716-795-3777 |
| Lewiston | 716-754-8271 |
| Middleport..... | 716-735-3303 |
| Wilson..... | 716-751-6764 |
| Youngstown..... | 716-745-7721 |

| | |
|-----------------------------------|--------------|
| Catholic Health | 716-706-2112 |
| www.chsbuffalo.org | |
| Mt. St. Mary's Hospital..... | 716-297-4800 |
| Clearview Treatment Services..... | 716-298-2115 |
| Mental Health Counseling..... | 716-706-2112 |

Niagara County Department of Health

| | |
|--|--------------|
| www.niagaracounty.com | |
| Mainline | 716-439-7430 |
| Children with Special Needs (Lockport) | 716-439-7460 |
| Children with Special Needs (Niagara Falls)..... | 716-278-8180 |
| Environmental Health | 716-439-7444 |
| Environmental Health Division Childhood Lead Poisoning Prevention | 716-278-8588 |
| Financial Operations | 716-439-7432 |
| Public Health Emergency Preparedness | 716-439-7431 |
| Healthy Neighborhoods Program | 716-439-7479 |
| Immunization Program | 716-278-1903 |
| Nursing Division | 716-278-1900 |
| Public Health Education - Nursing..... | 716-278-8596 |
| Communicable Diseases Program..... | 716-278-8598 |

Niagara County Department of Social Services

| | |
|-------------------------------|----------------|
| www.niagaracounty.com | |
| All Offices | 716-278-8400 |
| Home Care Department..... | 716-278-8620 |
| Managed Care Department | 716-439-7792 |
| Medicaid Department..... | 716-278-8400 |
| Medical Transportation..... | 1-866-753-4430 |
| Nursing Home Unit..... | 716-439-7728 |

Tuscarora Community Health Worker Program

| | |
|--|----------------------------|
| www.nfmcc.org | |
| Niagara Falls Memorial Medical Center | 716-278-4000 |
| www.nfmcc.org | |
| CareExpress..... | 716-278-4444 |
| Niagara Wellness Connection Center | 716-278-4541 |
| Health Homes..... | 716-278-4647/ 716-438-4490 |
| 24 Hour Psychiatric Emergency Department..... | 716-278-4395 |

Niagara Hospice

| | |
|----------------------------------|----------------|
| www.niagarahospice.org | |
| NY Connects | 1-800-342-9871 |
| www.nyconnects.ny.gov | |
| Niagara County NY Connects | 716-438-3030 |

American Red Cross: Western New York Chapter 716-886-7500
www.redcross.org

Angel Flight NE 1-800-549-9980
www.angelflightne.org

Asthma Coalition of Erie, Monroe, & Niagara Counties..... 716-271-6388
www.acofemnc.org

Community Health Center of Buffalo 716-986-9199
www.chcb.net

Community Health Center of Lockport 716-478-6655
www.chcb.net

Deaf Access Services
www.wnydas.org

 Main Offices..... 716-833-1637

 Main Offices Videophone 716-335-9192

 For Interpreter services 716-535-1603

DeGraff Memorial Hospital 716-694-4500
www.kaleidahealth.org/degraff

Eating Disorders Association of WNY 716-819-1338

GuildCare Adult Day Care Program 716-285-3499

Health Association of Niagara County, Inc. (Hanci)
www.hanci.com

 Lockport..... 716-433-2664

 Niagara Falls 716-285-8224

 North Tonawanda..... 716-692-4855

Intandem
www.intandem.org

 Niagara Intake 716-504-2625

 Cattaragus Intake 716-504-2625 Ext. 2230

 General..... 716-375-4757

Lion's See, Inc. (free screenings for children) 716-881-7915
www.lionsSEny.org

Lockport Care Net Pregnancy Center 716-434-0251
www.lockportcarenet.com

 24 Hour Assistance 877-791-5475

Medic Alert 1-888-633-4298
www.medicalert.org

Medicaid Dentists Information 1-800-541-2831

Medical Society of New York State 716-285-5789

Mesothelioma Hub: Find Your Hope
www.mesotheliomahub.com

 Hotline 24/7 205-601-4683

New York State Department of Motor Vehicles

www.dmv.ny.gov

 Lockport 716-438-4000

 Niagara Falls 716-278-1970

 North Tonawanda 716-743-4500

Niagara County Department of Health

www.niagaracounty.com

 Main line 716-439-7430

 Children with Special Needs (Lockport) 716-439-7460

 Children with Special Needs (Niagara Falls) 716-278-8180

 Environmental Health 716-439-7444

 Environmental Health Division Childhood Lead Poisoning Prevention
 716-278-8588

 Financial Operations 716-439-7432

 Public Health Emergency Preparedness 716-439-7431

 Healthy Neighborhoods Program 716-439-7479

 Immunization Program 716-278-1903

 Nursing Division 716-278-1900

 Public Health Education - Nursing 716-278-8596

 Communicable Diseases Program 716-278-8598

New York State Department of Health: Consumer Health Care Complaints

www.health.ny.gov/health_care/consumer_information

 Adult Care & Assisted Living 1-866-893-6772

 Funeral Homes/Directors 518-402-0785

 Home Care & Hospice 1-800-628-5972

 Hospital Patient Care 1-800-804-5447

 Nursing Homes 1-888-201-4563

 Professional Medicaid Conduct 1-800-663-6114

 Managed Care 1-800-206-8125

Niagara County Department of Social Services

www.niagaracounty.com

 All Offices 716-278-8400

 Adult Protective Services 716-278-8621

 NYS Child Abuse Hotline 1-800-342-3720

 HEAP (Home Energy Assistance Program) 716-278-8400

 Home Care Department 716-278-8602

 Investigative/Program Integrity 716-439-7788

 Managed Care 716-439-7792

 Medicaid 716-278-8400

 Medical Transportation 1-866-753-4430

 Non Public Assistance Daycare Program 716-439-7656

| | |
|---|-------------------------------|
| Nursing Home Unit – Lockport only | 716-439-7728 |
| Program Eligibility Department..... | 716-278-8400 |
| SNAP | 716-278-8400 |
| Support Collection Unit (Child Support)..... | |
| | 1-888-208-4485 / 716-278-8400 |
| Work Relief/Employment Department (Niagara Falls) | |
| | 716-278-8733 |
| Work Relief/Employment Department (Lockport)..... | |
| | 716-439-7666 |

Niagara County Government

www.niagaracounty.com

| | |
|--|--|
| Office for the Aging | 716-438-4020 |
| Board of Elections - Voter Registration | |
| Democrat | 716-438-4041 |
| Republican | 716-438-4040 |
| Economic Development | 716-278-8750 |
| Civil Service..... | 716-438-4071 |
| Commissioner of Jurors..... | 716-280-6450 |
| County Attorney | 716-439-7105 |
| County Clerk | 716-439-7022 |
| Court Clerk..... | 716-371-4000 |
| District Attorney .. | 716-439-7085 / 716-286-4518 / 716-439-7772 |
| Employment & Training..... | 716-278-8148 |
| Health Department | 716-439-7430 |
| Legislature Office..... | 716-439-7117 |
| Mental Health & Substance Abuse Services | 716-439-7410 |
| Parks | 716-439-7951 |
| Pistol Permit Office..... | 716-439-7034 |
| Probation – Lockport..... | 716-438-4055 |
| Probation - Niagara Falls (Adult) | 716-278-8122 |
| Probation - Niagara Falls (Juvenile)..... | 716-278-8241 |
| Probation - North Tonawanda..... | 716-743-4526 |
| Criminal Court Public Defender..... | 716-439-7071 |
| Family Court Public Defender..... | 716-439-7075 |
| Public Works..... | 716-439-7242 |
| Sheriff Department..... | 716-438-3393 |
| Social Services - All Offices | 716-278-8400 |
| Veterans Service Agency | 716-438-4090 |
| Youth Bureau..... | 716-278-6872 |

HEALTH INSURANCE

Child Health Plus

www.health.ny.gov/health_care/child_health_plus

Children's Insurance Program

..... 1-800-698-4543 / TTY 1-877-898-5849

NYS Health Insurance Marketplace

www.nystateofhealth.ny.gov

Enrollment Information

..... 1-855-355-5777

Healthy NY

www.health.ny.gov/publications/0548/healthy_new_york

Low-cost health insurance for individuals/small businesses

..... 1-866-432-5849

NYS Medicaid..... 1-800-541-2831

www.health.ny.gov/health_care/medicaid

Medicare Information

www.medicare.gov

Information Line..... 1-800-633-4227

TTY/TTD..... 1-877-486-2048

New York State Department of Health

www.health.ny.gov

Complaints about managed care

..... 1-800-206-8125

Niagara County Department of Social Services

www.niagaracounty.com

All Offices

..... 716-278-8400

Partnership for Prescription Assistance..... 1-888-477-2669

www.aafp.org

RX Assist..... 877-537-5537

www.rxassist.org

HEALTH SERVICES

Alzheimer's Association of WNY..... 716-626-0600

www.alz.org/wny

24 Hour Helpline

..... 1-800-272-3900

Amedisys Home Health Care..... 716-297-3310

www.amedisys.com

American Cancer Society

www.cancer.org

Cancer Helpline/Road to Recovery (transportation services).....

..... 1-800-227-2345